

Important Information Regarding Food Recalls and Withdrawals

Your food supplier, US Foods, has deployed the Instant Recall™ solution, an automated food recall and withdrawal notification system. To ensure the safety of your customers, protect your brand and help comply with the regulatory reporting requirements, notification delivery will be provided via automated phone calls. In addition, e-mail, text messaging, fax and live operator phone calls may be utilized.

Calls from US Foods – Instant Recall™ will come from the following number:

1-800-919-5439

When Instant Recall™ calls you, it is important that you listen to the entire message. The system may continue to call you until you hear the complete message and confirm that you understand the instructions. During the message, you may press “4” to rewind or “5” to pause.

You may also visit

MyInstantRecall.com

and log in with your location’s phone number to review the notification details,
confirm receipt and report affected product quantities.

If you have any questions or feedback about this important service, please contact your US Foods representative.

Please post this notice in your breakroom or other common area.

Instant Recall is a trademark of BellTower Technologies LLC.