

US FOODS DIRECT ORDER EXCEPTION ALERTS

Timely and improved communication for US Foods® Direct order updates is now available through ECOM alerts!

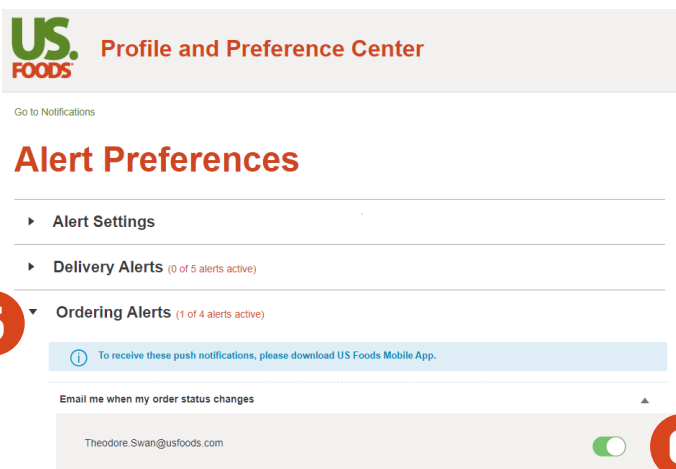
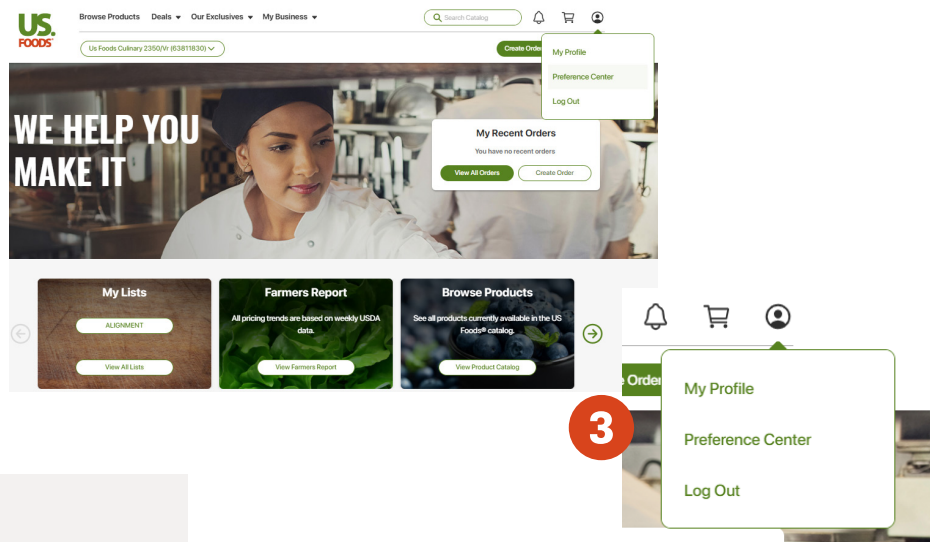
US Foods Direct Order Exception Emails: Automatically generated shortage and cancellation alerts for users subscribed to ECOM order updates.

Within 24 hours of a short or cancellation to a Direct order, this process will send an order exception email directly to any individual user ID signed up for ECOM order updates, notifying them of the change to their order quantity.

Make sure you and your customers are signed up for Alerts in order to be updated as soon as possible about Direct order changes.

ALERTS SIGNUP PROCESS FOR MOXē

1. Log in to MOXē
2. Click the accessibility person icon in upper right of page
3. Select Preference Center
4. Under Alert Preferences, click on Ordering Alerts



5. Verify/enter contact email to be used for Alert
6. Click button to green to activate Ordering Alerts

Email confirmation alert will be generated for each change in order status.

