

APRIL 20, 2020

Dear Valued Customer,

During this challenging time for our customers, employees and nation – we want to reassure you that our commitment to you is stronger and more steadfast than ever.

We are working diligently to take proper precautions to respond to the COVID-19 crisis and keep you, your families and our team members feeling safe and secure. Here are some steps we are taking:

- Performing hourly cleanings across the store – including carts, door handles and all common areas
- We have equipped all of our checkout counters with sneeze guards to create a barrier between customers and associates
- All team members have been provided with masks and gloves (based on the availability of supply)
- We've put in place clear signage to reinforce social distancing, including limiting customers in each aisle and proper spacing at checkout
- We are not accepting cash as payment to limit possible infection with hand-to-hand contact
- We've adjusted store hours to allow for more store sanitizing.
Visit www.chefstore.com to see your store's current hours

We will continue to follow guidance from CDC and other government officials in connection with the operation of our essential business in the coming weeks.

Providing you with the products and support you need during this crisis is important to us, while doing everything we can to help reduce the spread of COVID-19.

We're proud to be here for you.

| CHEF'STORE |