



ACHIEVE EXCELLENCE BY OPTIMIZING YOUR OPERATION

The US Foods® Integrated Delivery Network (IDN) model offers a nuanced, four-step approach tailored for acute care operators. This model goes beyond mere cost management, enhancing food quality and ensuring patient and employee satisfaction are in harmony with financial health. By integrating our strategies into your operations, we empower your organization to achieve excellence in service delivery and operational performance.

DRIVING OUTCOMES STARTS WITH PRIORITIZATION



SUCCESS STORY

A HOLISTIC TRANSFORMATION AT A 12-HOSPITAL HEALTH SYSTEM

The western United States saw a remarkable transformation when a 12-hospital system adopted our IDN model. The initiative focused on a comprehensive review of management patterns across patient service, retail and production, leading to the standardization of processes and a significant enhancement in patient experience and employee engagement.

STRATEGY AND RESULTS

OPTIMIZED OPERATIONS YIELDING SUBSTANTIAL OUTCOMES

The adoption of our IDN model led to streamlined operations that not only reduced food waste and standardized menus, but also optimized labor use and material costs. The results were striking:

 <p>A reduction in overtime and food waste contributed to a leaner operation.</p>	 <p>An additional \$1.3 million was saved through more efficient labor, food and supply cost management.</p>
 <p>The implementation of Master List Management and Product Standardization resulted in savings over \$481,000 in two years.</p>	 <p>Retail sales surged, increasing by more than \$1 million, while patient and employee engagement scores also saw notable improvements.</p>



EXPLORE THE FULL POTENTIAL OF OUR IDN MODEL

We invite you to delve deeper into the structured efficiency our IDN model can offer. For a comprehensive understanding of how these strategies can be applied to your operations, scan or click the QR code to access our detailed white paper.

To learn more, fill out an intake form [here](#).

For additional information, reach out to your US Foods contact or [email us](#).